

Introduction

Denita is a Cerner PathNet consultant with over 8 years of Cerner experience. Her expertise is in Cerner Blood Bank but she has extensive experience with General Lab, Microbiology and Anatomic Pathology.

Key Highlights:

- Provided Cerner Legacy Support at 3 hospitals using various ticketing systems
- Cerner PathNet experience with full life cycle implementations
- Designed new or determined modifications to existing applications that effectively accomplished desired objectives
- Build, maintained and troubleshooting of PathNet suite of modules to include but not limited to Gen Lab, Microbiology, Anatomic Pathology, Blood Bank, MDI (iBUS) and DA2 Reporting, Reference Lab, and Outreach
- System Maintenance/Support using Bedrock, Olympus, Core Event Manager and DCP Lab build tools
- Research and resolved client support center tickets and change request via Service Now
- Routine day-to-day support, break-fix, maintenance, and other issues within established standards
- Responsible for build, design, testing, validation, training, maintenance, break-fix, troubleshooting of General Lab, Reference Lab and Blood bank new business implementations and add on projects

Professional Experience

Oracle-Cerner Corporation

February 2022 - May 2023

Cerner PathNet Consultant (Full Cycle Implementation)

- Lead, built and supported as client facing Cerner PathNet Consultant.
- Responsible for build, design, testing, validation, training, maintenance, break-fix, troubleshooting of General Lab, Reference Lab and Blood bank new business implementations and add on projects.
- Provided consulting methodology, current state, future state workflow and DCW sessions.
- PathNet System Analyst II for multiple facilities.
- Responsible for design, development, maintenance and troubleshooting support of implementation full life cycle PathNet application.
- Supports clinical staff to use technology in a manner that promotes patient safety, confidentiality, and efficiency.
- Supported new PathNet General Lab and Blood Bank application implementation including DCW preparation, TI and T2 testing, full cycle builds activities and maintenance.
- Assisted with decision making for laboratory workflow and changes (General Lab, Microbiology, Anatomic Pathology and Blood Bank).
- Supported new application development including analysis, planning and preparation.
- Demonstrated extraordinary ability to perform the technical skills of the job.
- Worked with Application Specialists I to enhance technical and analytical skills, provide support and provides recommendations and participates in design and code walkthroughs.
- Provided input to performance reviews of Application Specialists.
- Designed, programs and tests conversions, interfaces, reports, and other computer programs according to the departmental standards.
- Analyzed the need for development of in-house programs to support the new system, including programs needed to convert data from the old to the new system.
- Identified and recommended changes in workflow, procedures, forms and/or data to make optimal use of the new system.
- Provided Cerner PathNet product function, design, and build expertise and experience needed for successful implementation and acquisition.
- Assisted in resolving major design issues and presents options for resolution.
- Analyzed business processes to ensure proper system configuration.
- Logged, tracked, and resolved issues and changes regarding software code modifications or enhancements.
- Meet with users to determine specifications of hardware or software needs.
- Informed management of all issues that are impacting or will impact assigned area/s.

April 2022 - April 2023

Cerner Senior Analyst (Ambulatory Design Team)/Clinical & Systems Transformation (CST)

- Conduct gap analysis with clients and project team with regards to clinical workflow, operational workflow, clinical content, and other requisite areas
- Good understanding of Cerner Millennium system, its various modules, functionalities, and integration points
- Execute the project according to the plan and to CST methodologies, while ensuring successful and coordinated completion of its various components
- Facilitate large-scale meetings with multiple stakeholders and interests
- Analyze issues, risks, and dependencies and action; accordingly, put together a mitigation strategy, and escalate as necessary
- Work across CST design teams to ensure requirements of Ambulatory are incorporated into the design and configuration of foundational components
- Work closely with the Subject Matter Expert to ensure Cerner workflow is represented in key components (e. g. Cerner Power Plans)
- Gather requirements, perform analysis on the requirements, and identify gaps
- Participate in sessions with key stakeholders and subject matter experts to validate changes, to review the Cerner module, and provide demos
- Leads sessions with site to acquire design requirements for outpatient spaces, develops detailed workflow specifications, validates workflow specification documentation and drive scope requirements

June 2021 - April 2022

Cerner Senior Analyst (Oncology Clinical Trials/Clinical & Systems Transformation (CST)

- Conduct gap analysis with clients and project team with regards to clinical workflow, operational workflow, clinical content, and other requisite areas
- Good understanding of Cerner Millennium system, its various modules, functionalities, and integration points
- Execute the project according to the plan and to CST methodologies, while ensuring successful and coordinated completion of its various components
- Facilitate large-scale meetings with multiple stakeholders and interests
- Analyze issues, risks, and dependencies and action; accordingly, put together a mitigation strategy, and escalate as necessary
- Work across CST design teams to ensure requirements of Research and Clinical Trials are incorporated into the design and configuration of foundational components
- Work closely with the Oncology Order Sets Design Team to ensure Cerner workflow is represented in key components (e. g. Cerner Power Plans)
- Gather requirements, perform analysis on the requirements, and identify gaps
- Participate in sessions with key stakeholders and subject matter experts to validate changes, to review the Cerner module, and provide demos
- Advise on requirements for interfacing to support
- Perform other duties as assigned

Indiana University of Health

August 2021 - February 2022

Cerner PathNet Analyst

- PathNet Systems Analyst for project-based hospital move and Blood Bank validation
- Managed project from start to finish to include Regression, Unit and MDI testing/validation
- Build, Maintained and Troubleshooting of PathNet suite of modules to include but not limited to Gen Lab, Blood Bank, MDI (iBUS) and DA2 Reporting and Reference Lab
- System Maintenance/Support using Bedrock, Olympus, Core Event Manager and DCP Lab build tools.
- Research and resolved client support center tickets and change request via Service Now after Go live implementation
- Routine day-to-day support, break-fix, maintenance, and other issues within established standards

Robert Wood Johnson Barnabas Health

August 2020 – July 2021

Cerner PathNet Analyst (Legacy Support)

- PathNet Systems Analyst for legacy support to multiple facilities within the Healthcare System
- Designed new or determined modifications to existing applications that effectively accomplished desired objectives
- 2018.6 Upgrade Lead Analyst
- Managed project from start to finish to include Regression and MDI testing

- Build, Maintained and Troubleshooting of PathNet suite of modules to include but not limited to Gen Lab, Microbiology, Anatomic Pathology, Blood Bank, MDI (iBUS) and DA2 Reporting, Reference Lab, and Outreach
- System Maintenance/Support using Bedrock, Olympus, Core Event Manager and DCP Lab build tools
- Research and resolved client support center tickets and change request via Service Now
- Routine day-to-day support, break-fix, maintenance, and other issues within established standards

Prism Health Care

February 2020 - June 2020

Cerner PathNet Analyst (Legacy Support)

- Responsible for reviewing, analyzing, and modifying system as it relates to the Cerner PathNet applications (General Lab, Microbiology, Anatomic Pathology, Blood Bank and Outreach)
- PathNet Systems Analyst for legacy support to multiple facilities within the Healthcare System
- Designed new or determined modifications to existing applications that effectively accomplished desired objectives
- Provided technical support to HcTec entities and customers as needed
- Coordinated work assignments given to meet deadlines and ensure continued progress toward assignment completion
- Shared experience and expertise with other members of team
- Build, Maintained and Troubleshooting of PathNet suite of modules to include but not limited to Gen Lab, Microbiology, Anatomic Pathology, Blood Bank, MDI (Care aware iBUS) and DA2 Reporting, Reference Lab, and Outreach
- Design, Build and Maintenance of Cerner Core ESH
- Exhibited comprehensive working knowledge of Lab and related computer systems such as instrument interfaces and Order Management Systems
- Planned, analyzed, coordinated, and directed activities related to Cerner PathNet
- Helped develop and document internal procedures used in conjunction with the application and serve as the support contact and coordinates questions and issues regarding these applications remotely
- Maintained and supported Cerner PathNet applications on and off normal scheduled shifts (troubleshooting, updates, fixes and project support, on-call)
- Configured applications and related interfaces to include outreach services
- Provided Level II and Level III tier support to the Cerner system using Service Now Management
- Developed test scripts, policies, and procedures
- Designed new or determined modifications to existing applications that effectively accomplished desired objectives
- System Maintenance/Support using Bedrock, Olympus, Core Event Manager and DCP Lab build tools
- Research and resolved client support center tickets and change request via Service Now
- Routine day-to-day support, break-fix, maintenance, and other issues within established standards
- Adhered to Service Level and Change Management Policies
- Provided on-call support as scheduled
- Assist in performing routine system maintenance and builds
- System Implementation: Regularly meet with users, vendors, facility lab directors and IS staff to develop/modify system specifications
- Supervises development of test data, system testing and documentation for all phases of the application development life cycle

McLeod Health

February 2019 - March 2020

Cerner PathNet Analyst (Full Cycle Implementation)

- PathNet System Analyst II for multiple facilities
- Responsible for design, development, maintenance and troubleshooting support of implementation full life cycle PathNet application
- Supports clinical staff to use technology in a manner that promotes patient safety, confidentiality, and efficiency
- Supported new PathNet General Lab and Blood Bank application implementation including DCW preparation, T1 and T2 testing, full cycle builds activities and maintenance
- Assisted with decision making for laboratory workflow and changes (General Lab, Microbiology, Anatomic Pathology and Blood Bank)
- Supported new application development including analysis, planning and preparation
- Demonstrated extraordinary ability to perform the technical skills of the job
- Worked with Application Specialists I to enhance technical and analytical skills, provide support and provides recommendations and participates in design and code walkthroughs
- Provided input to performance reviews of Application Specialists

- Designed, programs and tests conversions, interfaces, reports, and other computer programs according to the departmental standards
- Analyzed the need for development of in-house programs to support the new system, including programs needed to convert data from the old to the new system
- Identified and recommended changes in workflow, procedures, forms and/or data to make optimal use of the new system
- Provided Cerner PathNet product function, design, and build expertise and experience needed for successful implementation and acquisition
- Assisted in resolving major design issues and presents options for resolution
- Analyzed business processes to ensure proper system configuration
- Logged, tracked, and resolved issues and changes regarding software code modifications or enhancements
- Meet with users to determine specifications of hardware or software needs
- Informed management of all issues that are impacting or will impact assigned areas

Covenant Health System

March 2018 - February 2019

EHR Lead Analyst II Consultant (Cerner Oncology and PathNet)

- Analyst level II is responsible for creating reports, data extracts, visual dashboards and complex scorecards based on detailed customer specifications
- Worked closely with end-users to gather functional requirements, design detailed technical requirements, and ensure proper testing /validation of data
- Senior member of the PathNet Clinical lab team that lead development projects with junior staff and was responsible for the creation, documentation, and support of Cerner PathNet solutions and interfaces
- Specialized in Blood Bank, General Lab, Anatomic Pathology, Phlebotomy and Micro
- Assisted with system build, data validation, and testing to include unit and integration testing of Cerner PathNet
- Troubleshoot HL7 messages to determine break/fixes in interfacing with several areas
- Demonstrated in depth knowledge of Bedrock, Olympus, Core Event Manager, and other Lab build tools
- Performed Integration, System, and unit testing, DCW validation for current and future state of all PathNet module
- Monitored and resolved incidents, tasks and change request in Service Now Management que
- Created curriculum for Gen Lab, Blood Bank, AP, Phlebotomy and Microbiology
- Completed PDP analysis and train domain build activity
- Workflow and Optimization SME
- Created and Facilitated Sustainability Training for rebuild, post go live, and new hire training
- Responsible for creating tip sheets, training material and workflow sheets for end users to use for changes post sustainment

Multiple Sites (see below)

September 2016 - March 2018

EHR/EMR Training Consultant (Cerner)

- Electronic Medical Records Analyst for multiple facilities
- Educated clinical and support staff to optimize information system/ applications and maintain integrity
- Participated in design, development, maintenance, and support of implementation full life cycle
- Worked with clinical informatics team to build curriculum and education content for different roles over several facilities
- Worked with a US bases hospitals on maintaining Meaningful Use Core and Menu measures through efficient coordination between clinical staff, IT staff and management
- San Joaquin General Hospital – Cerner PathNet Community Works Analyst Consultant
- Department of Defense- MHS Genesis Certified Path Net Analyst Consultant
- Bassett Healthcare – Epic Beaker & Epic Care Ambulatory/Inpatient Trainer
- Baptist Health South Florida – Cerner PowerChart Ambulatory Analyst Consultant
- Glen Falls Hospital – Cerner SurgiNet/ Anesthesia Consultant
- Saints Medical Center (Circle of Health System)- Cerner Revenue Cycle Consultant
- Cox Health – Cerner Power Chart Ambulatory Training Consultant
- Charleston Area Health System – Cerner Power chart Ambulatory, Pharm Net and RadNet Training Consultant

Skills

- Performance-driven Consultant, Application Analyst, and Trainer offering 11+ years of demonstrated success in delivering strong Strategic Change Management to support established client and company goals and implementations.
- Worked with Community Works at San Joaquin General Hospital.
- Supported new PathNet General Lab and Blood Bank application implementation including DCW preparation, T1 and T2 testing, full cycle builds activities and maintenance.
- Awarded the Pathology P.E.A.R.L award by Department of Defense client for exceptional EHR support, 01/2018.
- Employs Lean Six Sigma Green Belt tactics to manage Cerner EHR Implementations in both virtual and face-to-face settings.
- Responsible for reviewing, analyzing, and modifying system as it relates to the Cerner PathNet applications (General Lab, Microbiology, Anatomic Pathology, Blood Bank and Outreach).
- Partners with IT and various business units to design and implement client workflow systems, curriculum, data analysis, testing, troubleshooting and maintenance communication campaigns/platforms to meet the specific needs of health systems.
- 5+ years' Cerner experience, seasoned in Cerner Millennium core build, code sets, aliases, MDI, rules/alerts, testing, curriculum development and training end users and trainers in both classroom and "floor" environments.
- Maintained and supported Cerner PathNet applications on and off normal scheduled shifts (troubleshooting, updates, fixes and project support, on-call)
- Responsible for design, development, maintenance and troubleshooting support of implementation full life cycle PathNet application.
- Provided Cerner PathNet product function, design, and build expertise and experience needed for successful implementation.
- Senior member of the PathNet Clinical lab team that lead development projects with junior staff and was responsible for the creation, documentation, and support of Cerner PathNet solutions and interfaces.
- Assisted with system build, data validation, and testing to include unit and integration testing of Cerner PathNet.
- Core Competencies
 - Cerner Application Analyst
 - Performance Management
 - Critical Thinking
 - Project Management
 - Process Improvement
 - Instructional Design
 - Design, Build and Maintenance of Cerner Path Net LIS
 - HL7 language
 - Troubleshooting and Break/Fix of Cerner EHR
 - Excellent communication skills
 - Training & Development Proficient with Technology

Liberty Solutions Profile

#073495, Denita

Education

Grantham University - Lenexa, KS
B.A. in Business Administration (pursuing)

Certifications

- Cerner Millennium PathNet
- Cerner PowerChart Ambulatory (Provider/Nurse)
- Cerner Millennium Fundamentals
- Cerner Millennium PathNet Build (Blood Bank/CoPath Plus Pathology/Micro/General Lab)
- Cerner Oncology
- Cerner PowerChart Ambulatory (Provider/Nurse)
- Department of Defense Cerner Verified (MHS Genesis)
- Six Sigma Green Belt Certification | Aveta Business Institute | 2012 (Awarded)
- Pathology P.E.A.R.L Award | Madigan Army Medical Center | 2018 (Awarded)
- Cerner Core Build Certification | Cerner Corporation | 2018 (Awarded)
- Cerner Anatomic Pathology Build Certification | Cerner Corporation | 2018 (Awarded)
- Cerner Blood Bank Build Certification | Cerner Corporation | 2019 (Awarded)

