

Introduction

Jacob is a Cerner Patient Access, Registration and Scheduling consultant with over 4 years of Cerner experience.

Key Highlights:

- Extensive experience working directly for Cerner with multiple clients
- Extensive design, build, maintenance and troubleshooting experience with Cerner registration and scheduling
- Experience with CPM and Win32
- Expert in protocol appointments, automatic requests and condition order groups
- Expert in build tools such as Schtools, PNDBconv, RevCycleMaint, DCPTools and DVD

Professional Experience

Provincial Health Services Authority - Vancouver, British Columbia

May 2023 – Present

Cerner Patient Access Application Analyst

- Responsible for designing and building all scheduling orders to allow for efficient Orders to Scheduling workflows
- Maintained and created new scheduling positions for new facilities to accommodate for task access and security
- Created net new templates as well as sustained live templates that needed changing for providers and healthcare workers
- Facilitated workshop sessions across tight timelines to review current state, build future state and validate future state
- Leveraged 100+ scheduling CCL queries in order to audit domains for quality assurance
- Created and piloted new referral/triage workflow to help providers streamline their workflow across the entire enterprise
- Trained and onboarded new application analyst
- Expert in protocol appointments, automatic requests and condition order groups
- Expert in build tools such as Schtools, PNDBconv, RevCycleMaint, DCPTools and DVD

Cerner Corporation - Kansas City, MO

June 2020 - May 2023

Cerner Revenue Cycle Consultant II

- Responsible for leading the design and implementation of patient access solutions for CST, impacting 1.5M patients
- Implemented full scale Oncology project while creating positions and modifying back end system preferences in order to fit model workflows
- Build lasting relationships with clients and subject matter experts. Helping design their clinics the best and most efficient way possible
- Provided internal benefits to peer associate development and team content ideas
- Implemented Patient Status Orders and Eligibility in an optimization effort
- Earned rising star achievement to be seen as a future leader in the company Cerner Revenue Cycle Consultant
- Balanced multiple client workloads while implementing Cerner solutions
- Promoted after receiving high performer status
- Learned complex build within intense 12-week classroom hands on training
- Collaborated with many cross functional teams that shared same project timelines
- Identified, reported, and resolved many risks and issues to be successful
- Trained in full suite of Revenue Cycle products while holding expertise in Scheduling and Registration

Liberty Solutions Profile

#073468, Jacob

Skills

- Cerner Patient Access Analyst and former Cerner Corporation FTE with strong build, design, testing, break-fix, troubleshooting, validation, maintenance, and support experience
- Data Analysis
- Microsoft Office Suite

Education

Missouri State University - Springfield, MO 2020
Bachelor's Degree - Business Administration

